

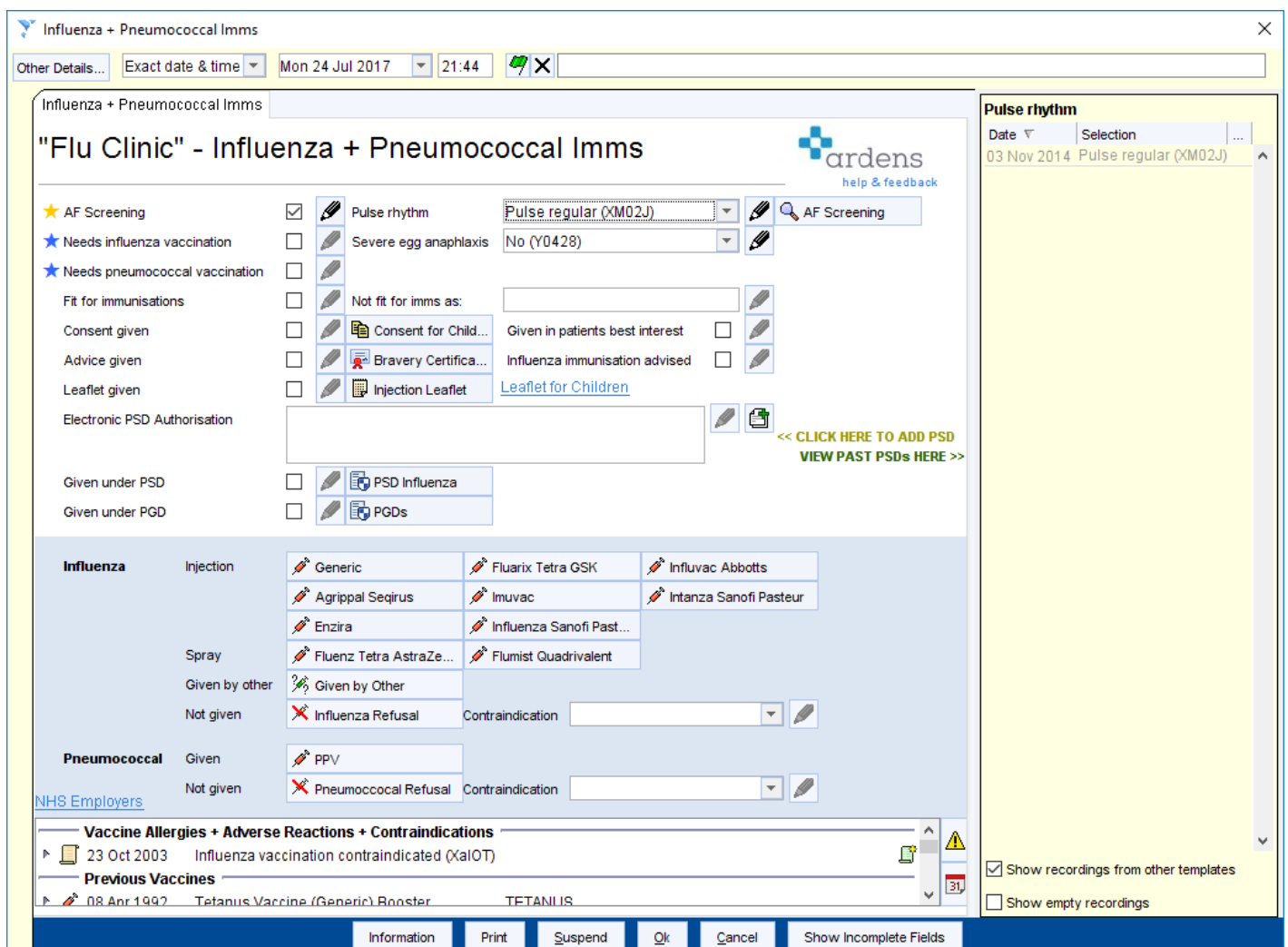
August Practice Meeting Pack

- Week 1: Seasonal Flu 1
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Week 1: Seasonal Flu

The reports for seasonal flu vaccination have now been updated for 2017/18. You should see a status alert on the patient home screen for all patients that you should consider for vaccination this flu season. This year, these will include morbidly obese patients with a BMI of 40+.

The 'Influenza + Pneumococcal Vacc. ES (NHS Eng)' template has been updated with the latest information about at risk groups. For further information on how to identify patients, send invites and add PSDs, look at this [Flu Clinic Article](#)



The screenshot shows the 'Flu Clinic' - Influenza + Pneumococcal Imms form. At the top, there's a header with the title and the Ardens logo. Below that, there are several sections for data entry:

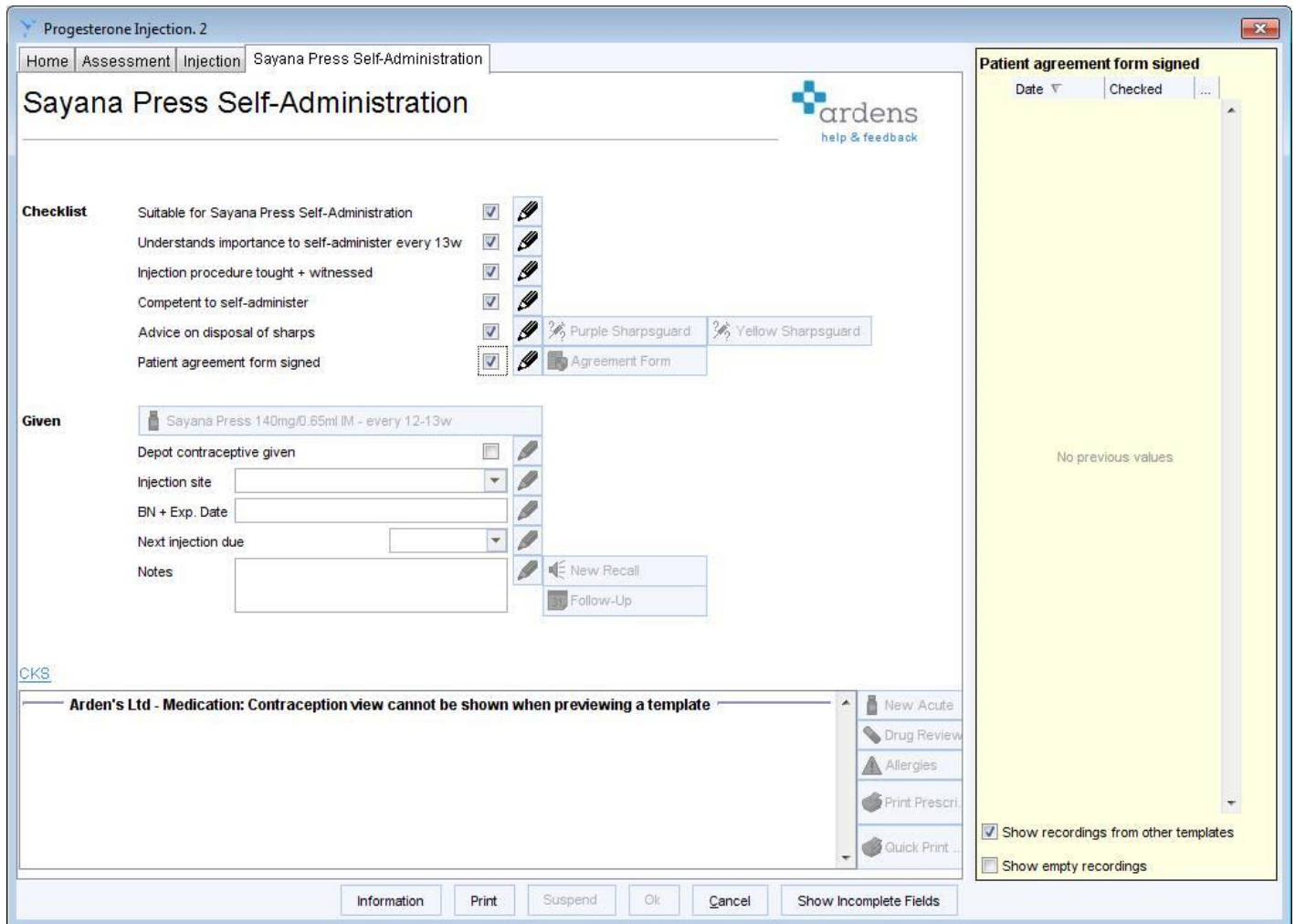
- Starred items:** AF Screening (checked), Needs influenza vaccination (unchecked), Needs pneumococcal vaccination (unchecked).
- Fit for immunisations:** Consent given (unchecked), Advice given (unchecked), Leaflet given (unchecked).
- Electronic PSD Authorisation:** A text box for PSD details and buttons for 'PSD Influenza' and 'PGDs'.
- Influenza section:** Includes options for 'Injection' (Generic, Fluarix Tetra GSK, Influvac Abbotts, Agrippal Seqirus, Imuvac, Intanza Sanofi Pasteur, Enzira, Influenza Sanofi Past..., Fluenz Tetra AstraZe..., Flumist Quadrivalent) and 'Spray'. It also has a 'Given by other' section and a 'Not given' section with 'Influenza Refusal' and 'Contraindication'.
- Pneumococcal section:** Includes 'Given' (PPV) and 'Not given' (Pneumococcal Refusal, Contraindication).
- Bottom section:** 'Vaccine Allergies + Adverse Reactions + Contraindications' with a list of entries, including '23 Oct 2003 Influenza vaccination contraindicated (XalOT)' and '08 Apr 1992 Tetanus Vaccine (Generic) Booster TETANILIS'.

On the right side, there's a 'Pulse rhythm' section with a table showing '03 Nov 2014 Pulse regular (XM02J)'. At the bottom right, there are checkboxes for 'Show recordings from other templates' and 'Show empty recordings'.

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Week 2. Progesterone Injection

The [Progesterone Injection](#) template has been updated and now has a 'Sayana Press Self-Administration' tab. On here is a link to the patient agreement form that you can get the patient to sign.



Progesterone Injection. 2

Home | Assessment | Injection | **Sayana Press Self-Administration**

Sayana Press Self-Administration

Checklist

- Suitable for Sayana Press Self-Administration
- Understands importance to self-administer every 13w
- Injection procedure taught + witnessed
- Competent to self-administer
- Advice on disposal of sharps Purple Sharpsguard Yellow Sharpsguard
- Patient agreement form signed Agreement Form

Given

Sayana Press 140mg/0.65ml IM - every 12-13w

- Depot contraceptive given
- Injection site
- BN + Exp. Date
- Next injection due
- Notes

Buttons: New Recall, Follow-Up

CKS

Arden's Ltd - Medication: Contraception view cannot be shown when previewing a template

Buttons: New Acute, Drug Review, Allergies, Print Prescri., Quick Print ..

Buttons: Information, Print, Suspend, Ok, Cancel, Show Incomplete Fields

Patient agreement form signed

Date ▾ | Checked | ...

No previous values

Show recordings from other templates

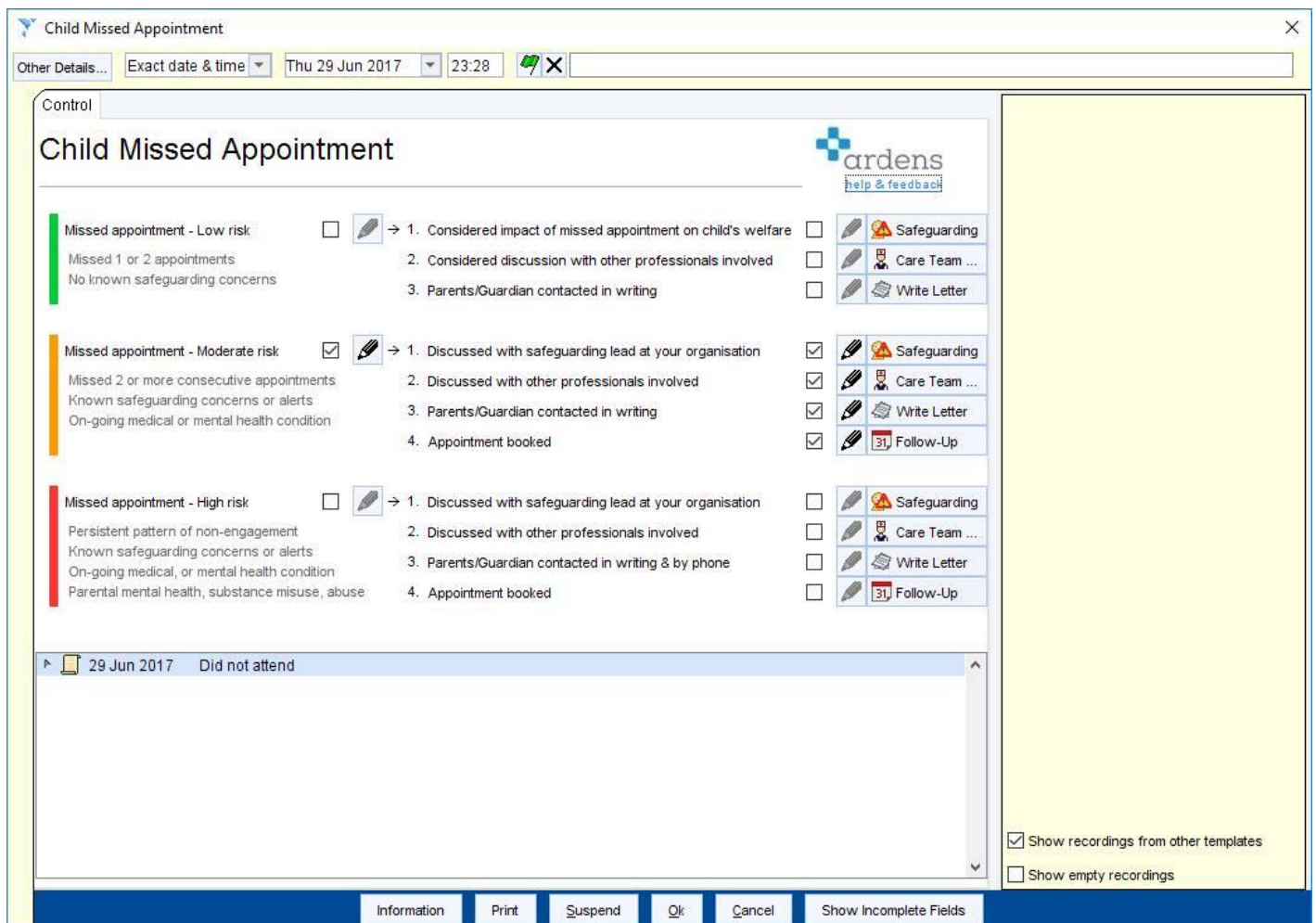
Show empty recordings

August Practice Meeting Pack

Week 3. Paediatric Consultation

The Paediatric Consultation template has been updated. To access this template, when you open a child's record just click on the Doctors Bag icon under their name.

At the top is a new link to the 'Child Missed Appointment' template which can help ensure the correct safeguarding process is followed.



Child Missed Appointment

Other Details... Exact date & time Thu 29 Jun 2017 23:28

Control

Child Missed Appointment

Missed appointment - Low risk →

Missed 1 or 2 appointments
No known safeguarding concerns

1. Considered impact of missed appointment on child's welfare
2. Considered discussion with other professionals involved
3. Parents/Guardian contacted in writing

Missed appointment - Moderate risk →

Missed 2 or more consecutive appointments
Known safeguarding concerns or alerts
On-going medical or mental health condition

1. Discussed with safeguarding lead at your organisation
2. Discussed with other professionals involved
3. Parents/Guardian contacted in writing
4. Appointment booked

Missed appointment - High risk →

Persistent pattern of non-engagement
Known safeguarding concerns or alerts
On-going medical, or mental health condition
Parental mental health, substance misuse, abuse

1. Discussed with safeguarding lead at your organisation
2. Discussed with other professionals involved
3. Parents/Guardian contacted in writing & by phone
4. Appointment booked

29 Jun 2017 Did not attend

Information Print Suspend Ok Cancel Show Incomplete Fields

ardens help & feedback

Safeguarding
Care Team ...
Write Letter
Follow-Up

Show recordings from other templates
Show empty recordings

August Practice Meeting Pack

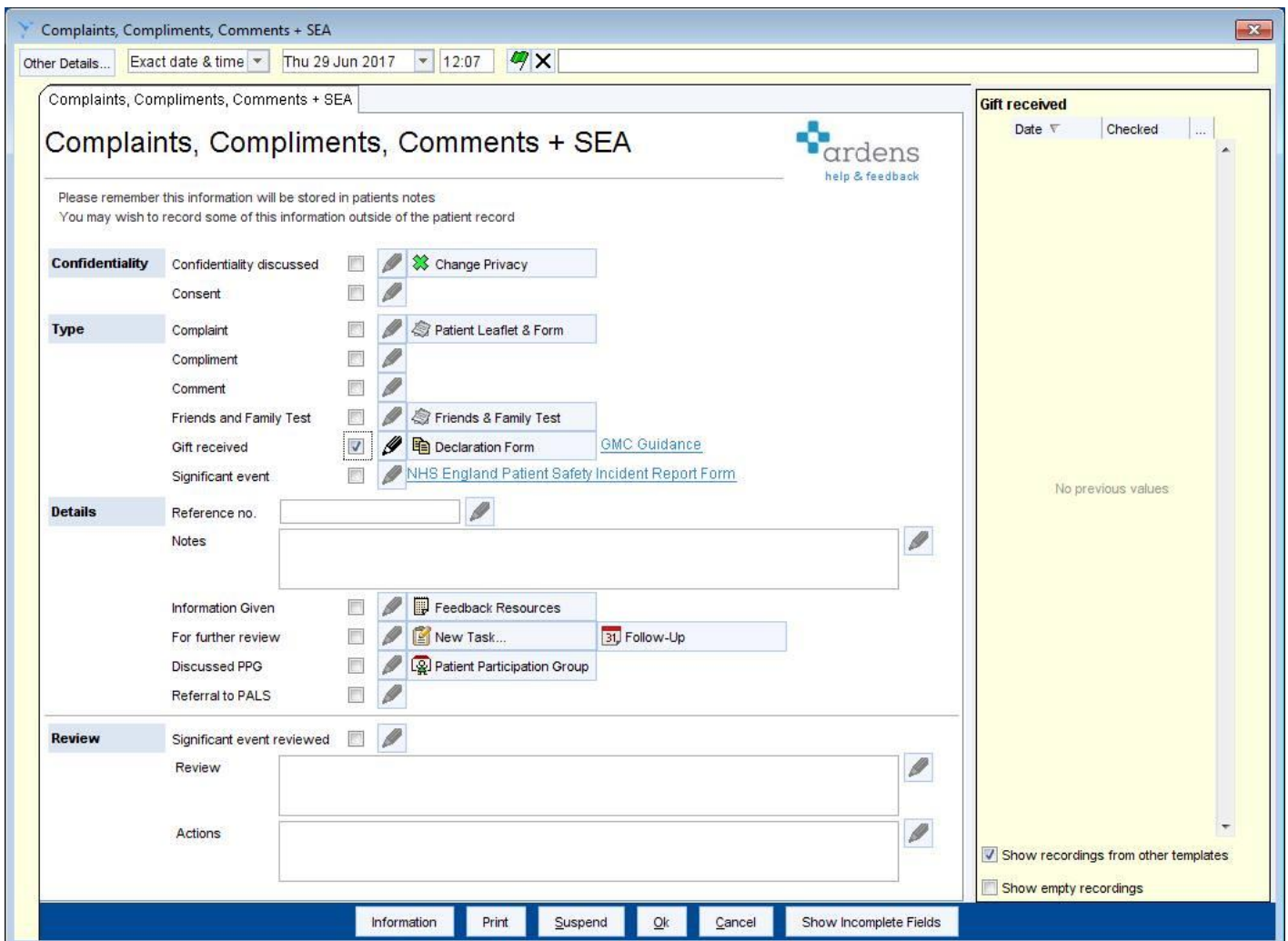
Week 4. Complaints, Compliments, Comments & SEA

Have you seen or used the 'Complaints, Compliments, Comments + SEA' template yet?
 If not, go to **auto consultations > Ardens General**.

On here you can record the various types of feedback that you may receive. There are useful links to a patient complaint form and a declaration form for any gifts received.

For SEAs, use the top tick box to report an SEA. Then in a meeting when you wish to review your SEAs, go to **Clinical Reporting > Ardens > Meetings > Significant Events > SEA reported in last 9 months but not reviewed**. Then open the patient's record and the template again to record that a review has taken place.

Caution! This will be stored in the patient notes, so you may wish to record other information securely outside of SystemOne instead.



Complaints, Compliments, Comments + SEA

Please remember this information will be stored in patients notes
 You may wish to record some of this information outside of the patient record

Confidentiality

Confidentiality discussed [Change Privacy](#)

Consent

Type

Complaint [Patient Leaflet & Form](#)

Compliment

Comment

Friends and Family Test [Friends & Family Test](#)

Gift received [Declaration Form](#) [GMC Guidance](#)

Significant event [NHS England Patient Safety Incident Report Form](#)

Details

Reference no.

Notes

Information Given [Feedback Resources](#)

For further review [New Task...](#) [31 Follow-Up](#)

Discussed PPG [Patient Participation Group](#)

Referral to PALS

Review

Significant event reviewed

Review

Actions

Gift received

Date	Checked	...
No previous values		

Show recordings from other templates
 Show empty recordings

Information Print Suspend Ok Cancel Show Incomplete Fields