

September Practice Meeting Pack

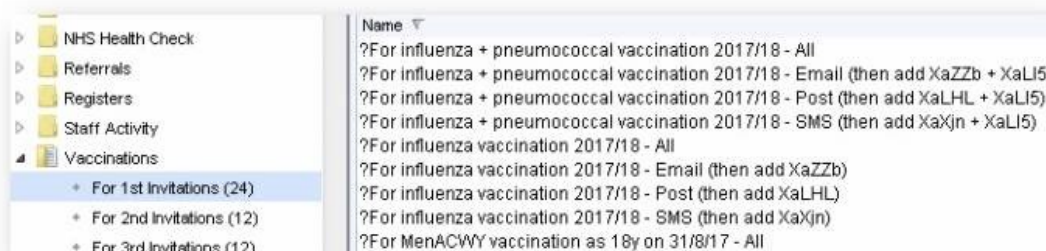
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Week 1: Flu Clinic – New Updates

Last month we released the Flu reports for practices and the Flu Clinic article.

- Residential Care homes are now excluded from invite reports
- Reports are now broken down by 1st, 2nd and 3rd invite
- Support Article created with information about breaking down reports by age group, adding PSD's and recording refusals
- Removal of tick boxes from templates to read code vaccinations. These should all be recorded via the vaccination node, adding read codes as well duplicates the vaccination and is not needed for payments

Read the latest version of the [Flu Clinic article](#) and [Recording Vaccinations article](#)



Support Desk / All Solutions / Procedures + Treatment Room / Vaccinations

Flu Clinic 2017/18

The seasonal flu resources have now been updated for 2017/18. Follow the steps below to ensure the correct activity is performed &&& recorded:

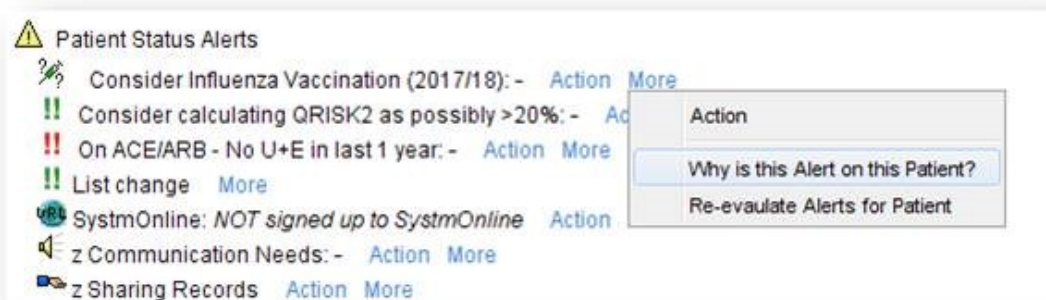
- Step 1. Checking Immunisations Are Still Required
- Step 2. Adding Residential Institute Codes
- Step 3. Sending Invitations
- Step 4. Adding PSDs
- Step 5. Giving The Vaccine
- Step 6. Refusal recorded prior to 1st September
- Step 7. Getting Paid

N.B. Read codes are **not** required for payment. For further information, see [here](#).

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Week 2. Why is This Alert on This Patient?

There are many occasions when an alert is showing on a patient record and it isn't obvious why it is there. A good example of an alert that raises many questions is the 'Consider Influenza Vaccination' alert. We've recently created an [article](#) on the Ardens Support Desk which hopefully will explain how you can find out what has triggered the alert.

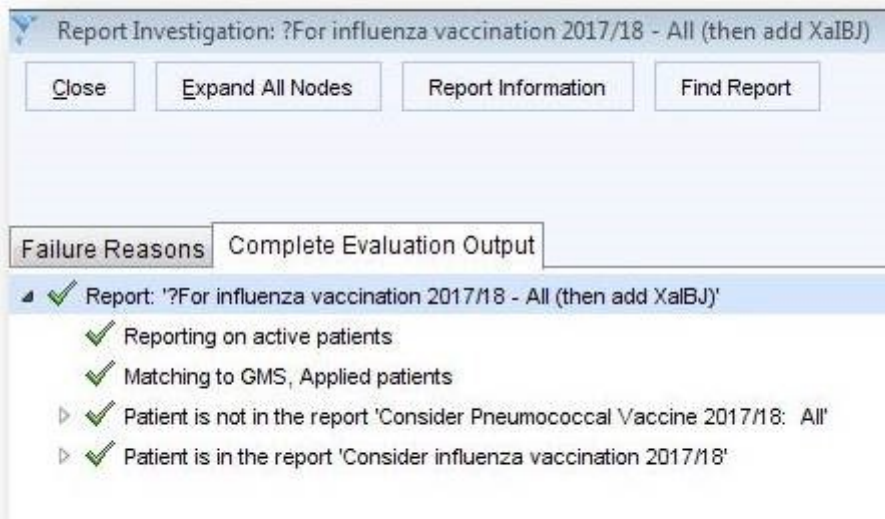


⚠ Patient Status Alerts

- 🔍 Consider Influenza Vaccination (2017/18): - Action More
- !!! Consider calculating QRISK2 as possibly >20%: - Action
- !!! On ACE/ARB - No U+E in last 1 year: - Action More
- !!! List change More
- 📄 SystemOnline: NOT signed up to SystemOnline Action
- 🔊 z Communication Needs: - Action More
- 📄 z Sharing Records Action More

Context Menu:

- Action
- Why is this Alert on this Patient?
- Re-evaluate Alerts for Patient



Report Investigation: '?For influenza vaccination 2017/18 - All (then add XaIBJ)

Buttons: Close, Expand All Nodes, Report Information, Find Report

Failure Reasons | Complete Evaluation Output

- ✔ Report: '?For influenza vaccination 2017/18 - All (then add XaIBJ)'
 - ✔ Reporting on active patients
 - ✔ Matching to GMS, Applied patients
 - ▶ ✔ Patient is not in the report 'Consider Pneumococcal Vaccine 2017/18: All'
 - ▶ ✔ Patient is in the report 'Consider influenza vaccination 2017/18'

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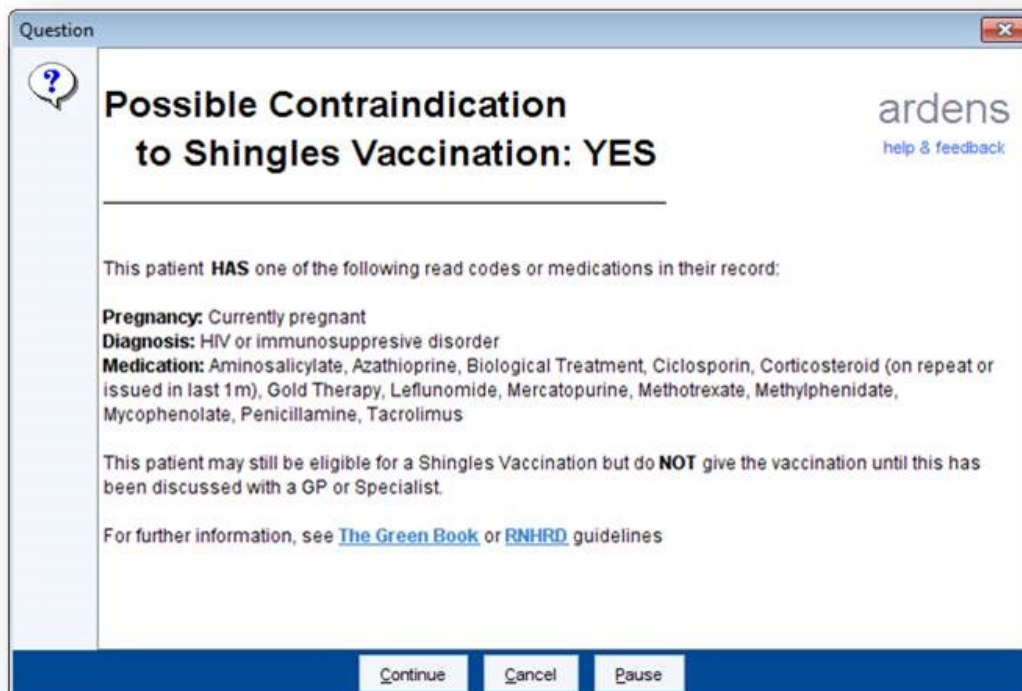
Week 3. Shingles

The Shingles reports and template have been updated. You can now use the new 'Check Contraindications' function on the template to check for any potential contraindications. Links have been added to 'The Green Book' and 'RNHRD'.

More information is available [here](#).



The screenshot shows the 'Shingles Immunisation' form in the Ardens system. The form title is 'Shingles Immunisation' and it includes a date and time field set to 'Thu 31 Aug 2017' at '18:57'. The form contains several sections: 'Fit for immunisations' with a checkbox, 'Not fit for imms as:' with a text input field, 'Contraindications - immunosuppressed, pregnant' with a dropdown menu and a 'Check Contraindications Here' button, 'Consent given' with a checkbox and a 'Consent for Child...' button, 'Advice given' with a checkbox and a 'Bravery Certifica...' button, 'Leaflet given' with a checkbox and an 'Injection Leaflet' button, and 'Electronic PSD Authorisation' with a text input field. The Ardens logo and 'help & feedback' link are visible in the top right corner.



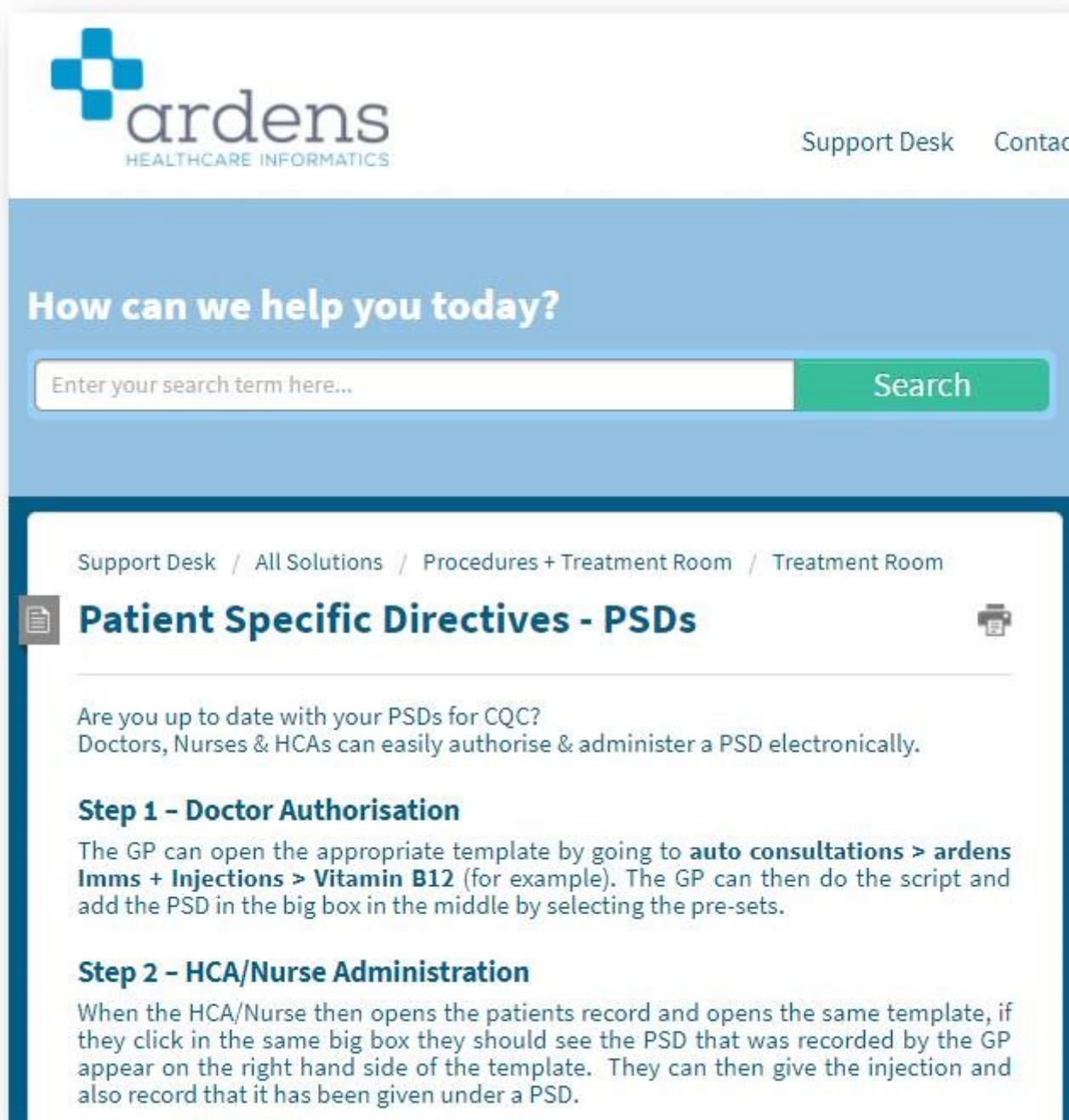
The screenshot shows a 'Question' dialog box with the title 'Possible Contraindication to Shingles Vaccination: YES'. The dialog box contains the following text: 'This patient **HAS** one of the following read codes or medications in their record: **Pregnancy:** Currently pregnant **Diagnosis:** HIV or immunosuppressive disorder **Medication:** Aminosalicylate, Azathioprine, Biological Treatment, Ciclosporin, Corticosteroid (on repeat or issued in last 1m), Gold Therapy, Leflunomide, Mercaptopurine, Methotrexate, Methylphenidate, Mycophenolate, Penicillamine, Tacrolimus. This patient may still be eligible for a Shingles Vaccination but do **NOT** give the vaccination until this has been discussed with a GP or Specialist. For further information, see [The Green Book](#) or [RNHRD](#) guidelines'. The dialog box has a question mark icon in the top left corner and the Ardens logo and 'help & feedback' link in the top right corner. At the bottom, there are three buttons: 'Continue', 'Cancel', and 'Pause'.

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Week 4. PSD's

A quick reminder in time for flu clinics - are you up to date with your PSD's. Find out how to easily authorise and administer a PSD electronically.

More information, including a training video, is [available here](#)
Specific information about PSD's for flu clinics can be [found here](#)



The screenshot shows the Ardens Support Desk interface. At the top left is the Ardens logo. To the right are links for 'Support Desk' and 'Contact'. Below the logo is a search bar with the placeholder text 'Enter your search term here...' and a green 'Search' button. The main content area has a breadcrumb trail: 'Support Desk / All Solutions / Procedures + Treatment Room / Treatment Room'. The title of the page is 'Patient Specific Directives - PSDs'. The main text asks if the user is up to date with their PSDs for CQC and states that Doctors, Nurses & HCAs can easily authorise & administer a PSD electronically. It then outlines two steps: 'Step 1 - Doctor Authorisation' and 'Step 2 - HCA/Nurse Administration'.

ardens
HEALTHCARE INFORMATICS

Support Desk Contact

How can we help you today?

Enter your search term here... Search

Support Desk / All Solutions / Procedures + Treatment Room / Treatment Room

Patient Specific Directives - PSDs

Are you up to date with your PSDs for CQC?
Doctors, Nurses & HCAs can easily authorise & administer a PSD electronically.

Step 1 - Doctor Authorisation

The GP can open the appropriate template by going to **auto consultations > ardens Imms + Injections > Vitamin B12** (for example). The GP can then do the script and add the PSD in the big box in the middle by selecting the pre-sets.

Step 2 - HCA/Nurse Administration

When the HCA/Nurse then opens the patients record and opens the same template, if they click in the same big box they should see the PSD that was recorded by the GP appear on the right hand side of the template. They can then give the injection and also record that it has been given under a PSD.